



Published monthly for the member-owners of North West Rural Electric Cooperative

SAFETY AND SOLAR INFORMATION SHARED WITH STUDENTS

North West REC has a commitment to you, the member-owner, through the seven cooperative principles. One of those principles is “member education, training and information to the general public”.

We are always pleased to host school groups or to participate in safety programs throughout the area. We believe it is important to share information with our young people, and we appreciate their interest.

When they visit our office, we show them the demonstration video about our solar demonstration project. They also have the opportunity to see our solar array and how it is interconnected into the electrical system that serves our headquarters facility.

During the high voltage demonstrations, the students have a chance to learn important safety procedures and precautions for around the farm along with the dangers of electricity.

If you are interested in learning about our solar demonstration project or electricity safety by having a safety demonstration in your school or presented to a group of any kind, please contact our office at 1-800-766-2099.

ON THE INSIDE...

Farm Safety & Grain Bins 2

Patronage Dividend Assignment 3

Manager’s Report4-5

Unclaimed Property 6

Call Before You Dig 7

Power Quiz..... 8



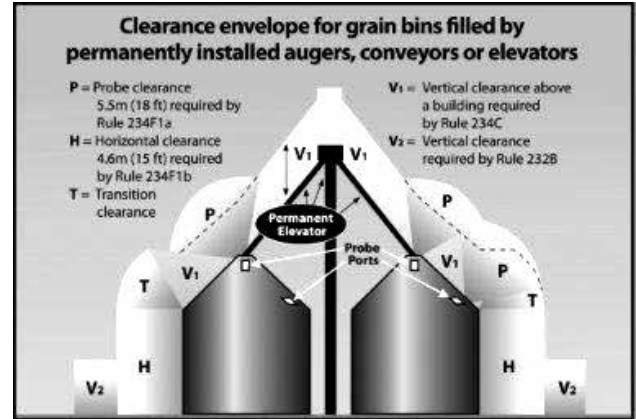
FARM SAFETY & GRAIN BINS

Safety is an important part of living and working on a farm. One important aspect for creating a safe environment on your farm is proper clearances for electric lines around grain bins.

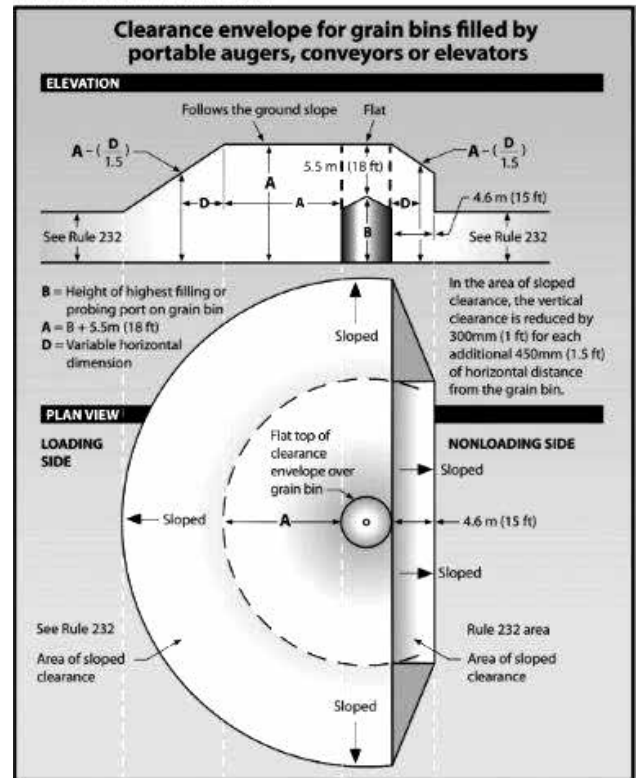
When starting to plan for a new grain bin or move an existing bin, please contact North West REC at 712-707-4935 or 800-766-2099 and Northwest Iowa Power Cooperative at 712-546-4141 to ensure you are meeting the National Electrical Safety Code requirements. We will provide assistance in planning for a safe environment for everyone working and living around grain bins.

According to the Iowa Electric Safety Code found in Iowa Administrative Code Chapter 199 – 25.2(3) b. An electric utility may refuse to provide electric service to any grain bin built near an existing electric line which does not provide the clearances required by the American National Standards Institute (ANSI) C2-2012 “National Electrical Safety Code,” Rule 234F. This paragraph “b” shall apply only to grain bins loaded by portable augers, conveyors or elevators and built after September 9, 1992, or to grain bins loaded by permanently installed augers, conveyors or elevator systems installed after December 24, 1997. (As adopted by the Iowa Utilities Board.)

If you have any questions concerning clearance regulations – or what needs to be done before you begin placing a new grain bin or moving an existing one – please call our office at 712-707-4935 or 800-766-2099 for the safety of everyone involved.



From IEEE Std C2-2012, "National Electrical Safety Code"



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Disclaimer

These drawings are provided as part of the Iowa electric cooperatives' annual public information campaign and are based on the 2012 Edition of the National Electrical Safety Code as corrected. To view the actual drawings, refer to 2012 Edition National Electrical Safety Code and the Errata to 2012 Edition National Electrical Safety Code Correction Sheet issued April 29, 2013.

Every care has been taken for the correctness of the contents of these drawings. However, the Iowa Association of Electric Cooperatives and its member cooperatives accept no liability whatsoever for omissions or errors, technical inaccuracies, typographical mistakes or damages of any kind arising from the use of the contents of these drawings, whether textual or graphical.

2016 PATRONAGE DIVIDEND ASSIGNMENT

Your **patronage dividend** is one of the primary benefits of being a member of North West REC. Your cooperative had an excellent year of financial operations in 2016, so the board of directors assigned \$1,900,000 in patronage dividends to the member-owners. North West REC members who received electric service during the year 2016 will receive a patronage dividend assignment. Your portion of this assignment is based on the amount of electricity you purchased from the cooperative in 2016.


Shown here is an example of the patronage dividend allocation notice as printed on your electric bill that you will receive in May. The patronage has no cash value and cannot be used in payment of electric bills.

Patronage dividends are retained by the cooperative until the board of directors approves them to be paid. Upon approval, a certain percentage of past allocations are retired to the members.

If a member becomes deceased, patronage dividends can be refunded. The member's estate then needs to fill out the required paper work to have the past patronage dividends refunded.

If you have a change in address, please keep the cooperative informed of your new address. This will ensure any future patronage checks mailed to your correct address.

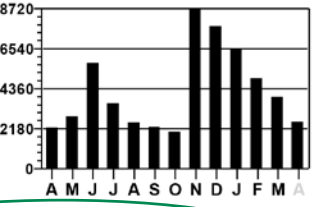
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NORTH WEST REC
Your Touchstone Energy® Cooperative
PO Box 435 1505 Albany Place S.E.
Orange City, IA 51041-9678
Phone: (800) 766-2099 or 707-4935
Office Hours: 7:30 am to 4:00 pm Monday - Friday
www.nwrec.coop
Ida Grove 5975 Hwy. 175 East 364-3341 1-800-766-2099
Le Mars 2496 Lincoln Ave. SW 546-4149 1-800-766-2099

Before reporting an outage, check your fuses, breakers, and equipment first.
IF CALLING TO REPORT AN OUTAGE CALL 1-800-766-2099.


KWH USAGE HISTORY	
Current Month's Average KWH Per Day	84
Last Year	73
Average Cost Per Day	6.67
Last Year	5.64



YOUR PATRONAGE DIVIDEND ALLOCATION FOR 2016 IS \$113.91. PLEASE SEE YOUR NW REC NEWSLETTER FOR FURTHER DETAILS.

A late payment charge of 1.5% per month on the unpaid balance will be charged if payment is not received in our office by due date.

NORTH WEST REC MEMBER



Account Number	Map Location	Service From	Service To	Due Date	Amount Due
123456	84-01-01-1234	04/01/2017	04/30/2017	06/10/2017	203.00


Meter Number	Rate Description	Present Reading	Previous Reading	Difference	Multiplier	Kwh Used	Kwh Charge
3000001	1 - RESIDENTIAL SINGLE P	10124	10061	63	40	860	113.76
3500001	338 - 338 SUB INT HP WH AC	9261	9178	83	20	1660	83.84

OTHER CHARGES		AMOUNT	BILLING INFORMATION		AMOUNT
Previous Bill Amount		200.00	Current Electric Charge		197.60
Paid 05/09/17		-200.00	Power Cost Adjustment .001		2.52
Balance Forward		0.00	Local Option Tax		2.01
Operation Roundup		0.87	Total Current Billing		202.13
Total Other Charges		0.87	Net Amount Due		203.00
			Gross Amount Due After 06/10/16		203.00

PLEASE DETACH BOTTOM PORTION AND RETURN WITH YOUR PAYMENT

Account Number	123456
Name:	NORTH WEST REC MEMBER
Amount Due on 06/10/2017:	203.00
Amount Paid:	
Amount After Due Date: 203.00	

NORTH WEST REC
PO BOX 435
ORANGE CITY, IA 51041-0435



Primary phone number: 712-123-4567
If not correct, please update. _____
Thank you.



Touchstone Energy®



NEWS Lines

MANAGER'S REPORT



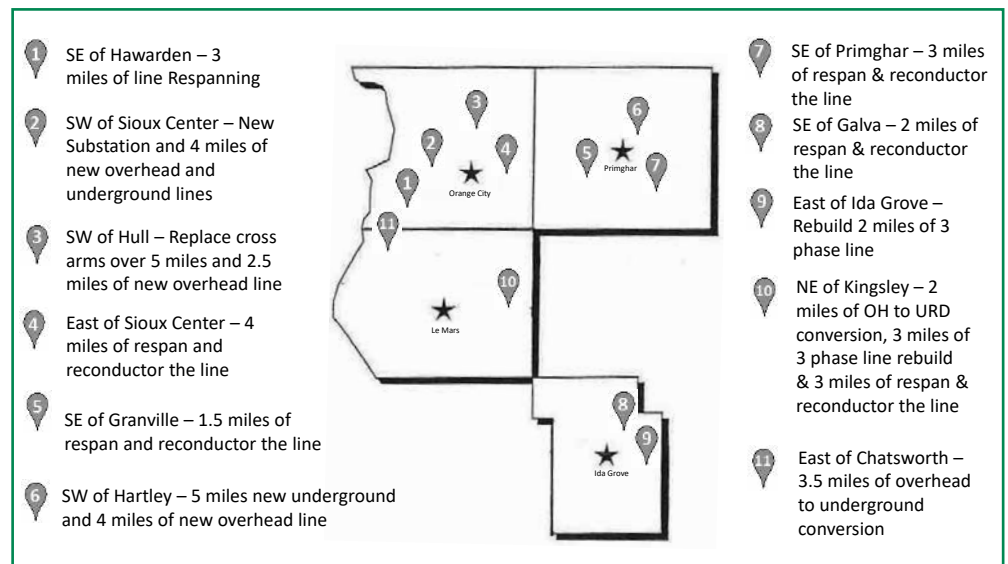
Lyle D. Korver

“The goal is to continue to improve our distribution system and the reliability of the electric service for our members.”

2017 Shaping Up to be Another Busy Construction Year

Spring is a season I look forward to every year as we transition from snow and cold temps to green grass and warmer temps and the opportunity to enjoy the outdoors again. It's also a time of transition for our employees as we go from working on primarily maintenance projects to construction projects and building in new services.

2017 is shaping up to be another busy construction year for us. We have already completed some respanning projects and conversions from older single phase overhead line to underground. We have also received a lot of requests for new services for housing, hog buildings and other new electric loads. The map below shows some of the areas where our crews have already been working this spring and some upcoming project locations.



Our capital outlay budget calls for 17 miles of new or replacement three phase line construction and 55 miles of either single phase line respanning or conversion from overhead to underground. We are also projecting that we will add over 100 new services again this year. We currently have 9,806 electric services in our four-county service area.



These projects were identified in our recently completed five-year engineering work plan by our consulting engineering firm. The goal is to continue to improve our distribution system and the reliability of the electric service for our members. Your Cooperative has approximately 3,700 miles of electric distribution line to maintain. Some of the line is older than 60 years old, so it is very important to have a well-planned replacement program.

During our recent strategic planning meeting, we had very good discussions about the importance of maintaining a reliable distribution system. One of our six strategic goals that was agreed to was:

Rebuild the cooperative's original distribution plant in a planned approach within a time period approved by the board of directors

We will continue to make this a high priority in the months and years ahead in order to meet, and hopefully exceed, the expectations our members have for reliable electric service.

In addition to these improvements on our distribution system, our power supplier, NIPCO, is working on a number of transmission and substation improvement projects. We have also requested a new substation from NIPCO, and they have started working on this project as well. It is located southwest of Sioux Center and is needed to help serve the growing electric load we are seeing in that area. This new substation should be complete by this fall, bringing the total number of substations to 32.

We will provide another update on these projects this fall, but wanted to let you know some of our plans and areas that our crews will be working this summer. Have a great spring and summer and stay safe!

SMART CHOICE BONUS REBATE EXTENDED

North West REC offers energy efficiency rebates to help you save money, live more comfortably in your home and protect the environment. The Smart Choice Bonus Rebate for any new or replacement AAHP or GSHP installed by a member on our lines will be extended through 2017.

- Additional rebate for any new or replacement AAHP \$ 500 per unit
- Additional rebate for any new or replacement GSHP \$1,000 per unit
- C&I/Ag Projects – new or replacement AAHP \$ 500 per 5 ton
- C&I/Ag Projects – new or replacement GSHP \$1,000 per 5 ton
- Ductless Mini-Split Heat Pump \$ 250 per unit

This rebate requires all electric backup and will be limited to two rebates per building.

These Smart Choice Rebates are in addition to our regular heat pump rebates:

Geothermal Heat Pump Rebate

- Residential, with or without de-superheater \$3,000 per unit
- Meet Energy Specifications COP > =3.3 and EER > = 14.1
- New units installed on to our system, new or replacement
- Commercial/Industrial/Ag Projects – 10 Ton or larger \$ 500 per ton

Air Source Heat Pump Rebate

- New units installed on to our system, new or replacement
- If no back up heat or if back up heat is propane or natural gas:
 - Energy Star Rating 14.5 – 14.99 SEER \$ 400 per unit
 - Energy Star Rating 15.0 – 15.99 SEER \$ 500 per unit
 - Energy Star Rating 16.0 or greater SEER \$ 600 per unit
- If back up heat is electric:
 - Energy Star Rating 14.5 – 14.99 SEER \$ 600 per unit
 - Energy Star Rating 15.0 – 15.99 SEER \$ 700 per unit
 - Energy Star Rating 16.0 or greater SEER \$ 800 per unit
- Ductless Mini-Split Heat Pump \$ 200 per unit
(new unit, must have a SEER reating of 14.5 or greater)
- Commercial/Industrial/Ag Projects – 10 Ton or larger \$ 100 per ton



WE NEED YOUR HELP

North West REC, located at 1505 Albany Place SE, Orange City, IA 51041 is holding unclaimed property (resulting from a refund or patronage dividend) due to the persons listed below. Please call 1-800-766-2099 to claim this property or to update an address.

-A-
Ackerman, Stan
Adams, Keith
Adkins, George
Aeder, Chris
Albers, Gary
Allen, Tara
Allison, Richard
Andrews, Darwin
Arens, Gordon
Argueta, Amanda
Ashmore, Rob
Askew, Stephen K

-B-
Bair, Mrs. John
Baker, Gertrude
Baker, Steve
Baughfman, Bill
Baumgarn, Julie
Berndt, Marjorie
Birkley, Janet Est.
Blum, Francis
Blume, Brandon
Bobzien, Alicia
Bollin, Derek
Bollmeyer, Violetta
Bowman, Lori
Broek, John
Brooke, Francis O Jr
Brooke, Kim
Buman, Richard
Bull, Margaret
Byker, Mrs. Gilbert

-C-
Callender, David
Cathcart, F D
Charlson, Dave L
Chester, Shaun
Christoffers, Donna
Colling, Michael
Collins, Robyn
Collison, Timothy
Compton, Robert
Connelly, Tiehn & Sons
Cope, Alice
Cornish, Steve
Corrie, Roger
Cortez, Marci
Curiel, Roberto

-D-
Daniel, Daniel
Daniel, Russel D
Daniels, Todd
Dawdy, Joe
De Bey, Terry
De Boer, Dustin
De Boer, Retha L
De Boer, Walter
De Groot, Danielle
De Groot, Jonathan
De Rocher, Kari
De Vries, Kody
De Vries, Tanya
Denney, John
Derby, Shad
Donovan, Freeman
Dopp, John L
Dow, Bonnie R
Downey, Angela
Dreeszen, Wesley
Dumas, Charles
Duvall, Diane

-E-
E & I Specialists
Eckerman, Don
Elbon, Donald
Engeltjes, Lynn
Erickson, Lois
Estes, Rick

-F-
Feekes, Nate
Ferre, Luis
Fiedler, Bambi
Fischer, John
Fisher, Mike
Fitch, Haley
Flaugh, Lillian
Fleming, Bryan
Frohwein, Franklin

-G-
Gant, Robert R
Garcia, Manuel
Geist, Johnny
Goettsch, Brian
Grave, Durvard
Grewer, Robert

Griffith, Steve
Grissom, Roy
Groen, Angeline A
Grosenheider, Mrs Fred
Groves, Jeremy
Gunderson, Rev J

-H-
Hamar, Darold
Hamersma, Jean A
Hannel, Kim
Hansen, Brandi
Hanson, Mike
Harbaugh, Richard
Harms, Harvey
Hatcher, Betty
Haverkamp, Gale
Hawley, Melissa
Hayden, Barbara
Heinzman, Paulette
Heissel, Wm H
Helman, Dave
Hieber, Dan
Hillmer, Shane
Hoffer, Travis
Hollinger, Harold
Hoppe, Tyler
Horsley, Lee
Hudec, Rebecca
Hulstein, Phyllis
Hunsinger, Andy

-J-
Janson, Kevin L
Jarvis, Ricky
Jigsaw Pork
John, Michael
John Morrell Hog Buying
Johnson, Dennis K
Johnson, Evertt
Johnson, Michael
Johnson, Ryan
Jolly, Jeff
Jordt, Betty V

-K-
Keizer, Mike
Kellen, Helen
Keys, Kim
Kirsch, Sam
Klein, Lyle G

Klunder, Chad
Koch Pipeline
Koithan, Kirk
Kolar, Robert A
Kotz, Ryan
Kounkel, Blaine
Kragt, Ed
Kranz, Warren
Krapfl, John F

-L-
Larson, Robert E
Lemke, Ken
Levan, Timothy
Lindberg, Bethany
Livestock Placement Ser
Lofland, Gary
Ludwigs, Jack

-M-
Maguire, Lorna
Maison, Misty
Martin, Earl W Jr
Martin, Michael A
Mastbergen, Denise
Mathey, Daniel D

McCorkell, Chad H
McMullen, Julee
Meis, Mark J
Melton, Rocky
Meyer, Jacquelin
Meyer, Stanley
Miller, Art
Miller, Elizabeth
Miller, Keith A
Miller, Sharon
Mohr, Richard
Montano, Elsa
Monthei, Jeff D
Mork, Jason
Most, Jodi
Muecke, Selma
Mullin, Daniel S
Myers, Robert

-N-
Nebel, John F
Nelson, Alan
Nelson, Kim
Neumann, Brett

Niemeyer, Michael
Niewendorp, Byron A
Niichel, Lori
North Central Const.

-O-

Olson, James A
Olson, Nora B

-P-

Pacific Trading & Imports
Papenhausen, Kevin
Parker, William
Parks, Jeff
Parmeter, Floyd E
Patterson, Jeffries
Peters, Doug
Petersen, Julie
Petersen, Mark
Phillips, David
Plunkett, Mrs Robert
Postma, Donald
Potratz, Lee
Pratt, Earl
Prevail, Jim
Priborsky, Randy
Prins, Judy
Puhmann, Erika

-Q-

Quintero, Roxana

-R-

Reed, Elizabeth
Renken, Rick
Riddle, John L
Reidiger, Phyllis

Riedemann, Kenneth
Riedmann, Terry
Robinson, Michael
Rochau, Jerry
Rock, Jerry
Roeder, Rick
Roegel, Pete
Rogers, Robert
Rohlf, Allen
Romkema, James
Rook, Kevin
Roorda, Brian
Ross, Steve
Roth, Amanda
Rozeboom, Harlan D
Ruger, Thomas H
Ruhler, Micki
Rutledge, Rohn
Ruttkey, Alicia

-S-

Sand, John
Sands, Tracy
Saupe, Paula
Schenck, James H
Schlaeger, Robert K
Schlessler, Milo V
Schmid, Gary
Schmidt, Mrs Everett J
Schmitz, Mary E
Schneider, John G
Schneider, Lisa
Schoenherr, Leonard
Schoger, Robert A
Servicemaster of NW Iowa
Shelton, James
Shinkunas, Greg

Simoni, Matt
Sioux Valley Applicators
Skiple, Richard
Smith, Gordon
Smith, James
Solsma, Virgil
Staab, Jesse
Stansbury, Milo
Steinbeck, Scott
Stephens, Chadwick
Steuck, Arnold
Stevens, Daniel
Stilen, Christina
Stoltze, Cora
Stonepark Acres
Summers, Jami
Swasand, Mark

-T-

T.A.G. Cattle
Taylor, Benjamin
Thompson, Patrick
Thompson, Stacy
Tice, Everett
Topete, Rosalla
Tracey, Cathy
Tridle, Bruce
Trobaugh, Mahlon

-U-

US Sprint
Utecht, Jerome C

-V-

Van Lunen Farms
Van Tuyl, Nick
Vande Weerd, Bradley

Vander Feen, Kory
Vander Lugt, Ryan S
Ver Meer, John R
Vertical Partners LLC
Veterinary Pharmaceutic
Volkert, David
Vondrak, Gary
Vondrak, Helen

-W-

Walker, Bernadett
Warner, Jonathan
Webb, Orlyn
Wellcome, Rose
Welp, Tanya
Wetrosky, Heather
White, Richard
Wiener, Gertrude
Wiese, Katherine
Wiersma, Jason
Williams, Heather
Willis, Clifford
Willis Kunkel Estate
Wilson, Ray
Wittrock, Ronald
Wobbema, Chad
Wood, Lillian
Woods, Darlene
Wunschel, Vernus
Wyatt, Steve

-Y-

Yingst, David

-Z-

Zonnefeld, Loren
Zulauf, Christoph

CALL BEFORE YOU DIG!

Homeowners often make risky assumptions about whether or not they should get their utility lines marked, but every digging job requires a call – even small projects like planting trees and shrubs. Call at least 48 hours prior to all excavation.



ONE CALL

The Federal Communications Commission (FCC) has mandated a new national three-digit “Call Before You Dig” telephone number of 811. Both the toll free (1-800-292-8989) number and the new 811 number will get you in contact with Iowa One Call. The new 811 dialing system was created to eliminate confusion of multiple “Call Before You Dig” numbers across the nation. This quick and efficient service will allow callers anywhere in the nation to connect with their state’s one-call system.

Calling 811 before every digging job gets your underground utility lines marked for free and helps prevent undesired consequences. One-call systems around the country play a vital role in protecting professionals and the general public from injury, expense and penalties.

Smart digging means calling 811 before each job!

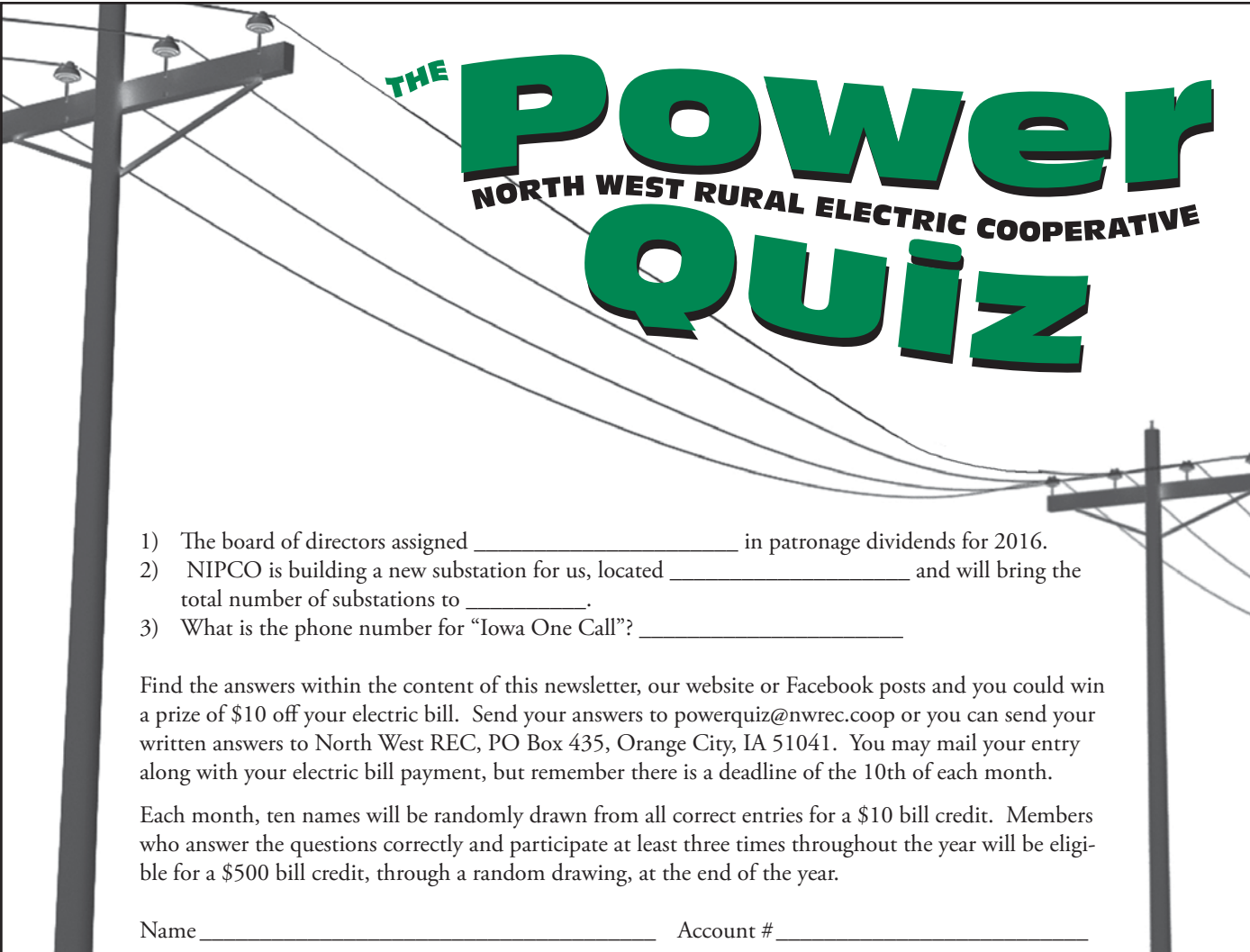


Touchstone Energy®



NEWS Lines

7



THE POWER NORTH WEST RURAL ELECTRIC COOPERATIVE QUIZ

- 1) The board of directors assigned _____ in patronage dividends for 2016.
- 2) NIPCO is building a new substation for us, located _____ and will bring the total number of substations to _____.
- 3) What is the phone number for "Iowa One Call"? _____

Find the answers within the content of this newsletter, our website or Facebook posts and you could win a prize of \$10 off your electric bill. Send your answers to powerquiz@nwrec.coop or you can send your written answers to North West REC, PO Box 435, Orange City, IA 51041. You may mail your entry along with your electric bill payment, but remember there is a deadline of the 10th of each month.

Each month, ten names will be randomly drawn from all correct entries for a \$10 bill credit. Members who answer the questions correctly and participate at least three times throughout the year will be eligible for a \$500 bill credit, through a random drawing, at the end of the year.

Name _____ Account # _____



OFFICES CLOSED

Our offices will be closed in observance of Independence Day on Tuesday, July 4, 2017.
Please call 1-800-766-2099 in case of outage or emergency.

North West Rural Electric Cooperative

P.O. Box 435 • 1505 Albany Place SE • Orange City, IA 51041-0435

Office Hours:

Monday through Friday
7:30 a.m. till 4:00 p.m.

Orange City office open
during noon hour

Le Mars office
closed 12:00 - 12:30 p.m.

Ida Grove office
8:00 a.m. - 12:00 noon, Mon-Fri

Phone:

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(800) 766-2099

IDA GROVE (712) 364-3341

LE MARS (712) 546-4149

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